

**From:** [Mark Chandler](#)  
**To:** [M20 Junction 10A](#)  
**Subject:** M20 Junction 10 - Plot 2/5/a - Pilgrims Hospice  
**Date:** 02 June 2017 17:26:45

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Dear Sir/Madam

I write as agent acting on behalf of the Pilgrims Hospice, in order to provide an update on the negotiations that have taken place between the parties, regarding the M20 Junction 10A Development Consent Order.

The Hospice provides unrivalled support to the nearby NHS facilities and the end of life care provided is incredibly important. The Pilgrims Hospice is however willing to withdraw the generic objection made originally, but only on the basis that The Inspectorate considers the following issues carefully and ensures that suitable conditions are included within the consent.

1. Emergency vehicles – there must uninterrupted access available in and out of the Hospice at all times.
2. General access – the access onto the A20 must not be unnecessarily blocked and the Hospice must be provided with at least 14 days' notice of a planned closure. This will ensure that any planned deliveries can be re scheduled, alternative parking arrangements can be made and where possible patient and visitor numbers can be controlled.
3. Working hours – any works within the vicinity of the Hospice must be completed between the hours of 7am and 6:30pm and where possible weekend working should be restricted. The only exception to this is whilst the works to the access are being completed.
4. Noise – it is agreed that noise monitoring will be completed a number of times prior to the commencement of the works and it is essential that parameters are set to ensure that noise levels do not become unreasonable.
5. Services/utilities – the Hospice must be provided with a minimum of 14 days' notice, should there be any works undertaken to the various services supplying the Hospice.
6. Lighting – any additional lighting installed as part of the works that will impact on the Hospice, whether temporary or permanent should be low level and not projected towards the Hospice.
7. Footpath – it is the intention that a temporary pedestrian path is installed upon the Hospice site, whilst there are no real objections to this running alongside the carpark it needs to have a suitable surface, be lit and segregated from the Hospice by a suitable fence.
8. Trees – the treeline against the A20 provides the Hospice with much needed screening, where possible the trees should be retained and any trees removed should be replaced.

Should you have any queries concerning the above please do not hesitate to contact me.

Regards,  
Mark Chandler



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