



# **Awel y Môr Offshore Wind Farm**

## **Outline Code of Construction Practice**

### **Appendix 12 Outline Construction Communications Plan (Clean)**

#### **Deadline 6**

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# Abbreviations and acronyms

TERM	DEFINITION
ALO	Agricultural Liaison Officer
AyM	Awel y Môr Offshore Wind Farm
BioRA	Biosecurity Risk Assessment
CMS	Construction Method Statement
CoCP	Code of Construction Practice
DCO	Development Consent Order
DOL	Draft Order Limits
ECoW	Ecological Clerk of Works
ES	Environmental Statement
INNS	Invasive Non-Native Species
NRW	Natural Resources Wales
OWF	Offshore Wind Farm
SMP	Soil Management Plan
WTGs	Wind turbine generators

# 1 Introduction

## 1.1 Purpose of this Outline Construction Communications Plan

- 1 This Outline Construction Communications Plan is provided as Appendix 12 to the Outline Code of Construction Practice (CoCP) (application ref: 8.13)) as part of the Environmental Statement (ES).
- 2 This is an outline document that, by reference to the assessments reported in the ES, sets out the key elements that will be secured in the detailed Construction Communications Plan which Awel y Môr Offshore Wind Farm Limited (The Applicant) will be required to submit to Denbighshire County Council (DCC) for approval under a requirement of the DCO. Consideration of Communications during construction was requested by DCC, during Statutory Consultation in October 2021.
- 3 This Outline Construction Communications Plan sets out the communication measures which will be implemented by the Applicant, its contractors and subcontractors during the construction of the onshore works. The Outline Construction Communications Plan should be read in conjunction with the Outline CoCP and all of its supporting appendices.

## 1.2 Scope of this Outline Construction Communications Plan

- 4 For the avoidance of doubt, this Outline Construction Communications Plan relates to the onshore elements of the Awel y Môr offshore wind farm (AyM) only (i.e. landward of Mean Low Water). This document does not relate to offshore works seaward of Mean Low Water that are principally marine activities.

## 2 Communications Plan

### 2.1 Objectives

- 5 The following objectives shall govern communications with the local community and interested parties during the construction of the onshore works:
- ▲ Communicate effectively and to all relevant parties that works will be taking place, when, where and for how long;
  - ▲ Undertake early communications to the users of the St Asaph Business Park to provide an indication of when construction activities are likely to take place between the A55 and Glascoed Road, and the likely duration;
  - ▲ Inform local communities, users of the St Asaph Business Park, business, leisure and other organisations of any impact our works will have on them;
  - ▲ Inform local communities, business, leisure and other organisations how the Applicant will maximise any positive impacts (e.g. contract awards) and minimise any potential disruptive impacts;
  - ▲ Set out how the Applicant will work alongside other construction projects in the vicinity of AyM works alongside arrangements for coordinated, multi-project communication with local communities to ensure that there is effective communication with other construction projects for example with regards to construction times and measures to relieve potential pressure on parking availability in the area;
  - ▲ Provide a means of contact for people with questions about construction activities; and
  - ▲ Provide regular updates on activity via letters, newsletters, media coverage, drop-in sessions, or other relevant local channels.
- 6 The Applicant will ensure the use of Welsh in the text-based visual elements of AyM through communications that are in Welsh or fully bilingual in Welsh and English. These would include but not be limited to:
- ▲ public image texts (e.g. permanent and temporary visual signs, corporate brand, stationery, business cards);
  - ▲ websites and digital services including social media;

- ▲ advertising and marketing (e.g. broadcast advertising, print-based advertising, recruitment advertising, outdoor advertising on billboards and vehicles, printed publications, exhibition and marketing materials);
- 7 The Applicant will notify local residents of any change in working hours with appropriate prior notice (to be confirmed with DCC in the final Communications Plan). The notification should include details of the nature and duration of the out of hours works proposed, and outline mitigation measures proposed to minimise disruption.

## 2.2 Management Measures

- 8 An identified member of the Applicant's project team will be responsible for communication with local residents, businesses, local councils and highways authorities. The Applicant will also provide a single point of contact for public enquiries.
- 9 A Local Liaison Committee will be established comprising representatives of the local community, the selection of which will be undertaken in consultation with DCC, and the project team. Regular meetings will discuss up and coming activity and arrange appropriate means and timescales to communicate information to the wider community.
- 10 Drop-in sessions will be arranged ahead of construction activity to keep local communities and businesses informed of activity. These will be repeated at intervals if required. There will be an information line with a single point of contact and similarly the Applicant will have an email address for single point of contact. Both the telephone number and email address will be widely communicated on newsletters, press releases and signs along the cable route both ahead of and throughout construction activity.
- 11 These measures will ensure that there is ongoing liaison with statutory and non-statutory consultees, stakeholders and the general public.
- 12 A public hotline will be made available to members of the public. The hotline number will be published using appropriate channels for the area, so that the general public can voice their queries or complaints.

- 13 The Applicant will set out a complaints management protocol within the final Communications Plan that will be applied during construction, which will include the timescales within which responses from the Applicant will be provided.

## **2.3 Local Diversions**

- 14 Any Public Right of Way (PRoW) closures / diversions will be communicated to DCC and other relevant organisations, including Community Councils, before the closure is put in place. Information will include the duration and proposed alternative routes.
- 15 Diversions to PRoW are addressed within the Outline Public Access Management Plan which forms Appendix 8 (application ref: 8.13.8) to the Outline Onshore CoCP.
- 16 Nearby caravan parks and other local businesses will be informed of construction activities which may affect their usual operations and activities, such as access, opening hours, and planned events. Information will include the duration and proposed alternative routes.
- 17 During works at Ffrith Beach, the Applicant proposes to include appropriate signage that will make it clear that businesses remain open, the details of which would be agreed with DCC and approved within the final Communications Plan.

## **2.4 Local Employment Opportunities**

- 18 Local employers and suppliers will be informed of the proposed construction works and participation of local and regional companies in the tendering process will be encouraged.



### 3 Pre-Commencement

- 19 The draft DCO (as amended at Deadline 1 during Examination), includes the following definition of 'pre-commencement' activities:

*onshore works comprising surveying or investigatory works including archaeological investigations, environmental surveys, investigations for the purpose of assessing ground conditions; preparatory works to existing infrastructure and diversion and laying of utilities and services; creation of any temporary means of access; site clearance including vegetation clearance; erection of screening and fencing, site security works, creation of temporary hard standing, or the temporary display of site notices or advertisements*

- 20 The relevant aspects of this outline Communications Plan that will be adhered to in carrying out 'pre-commencement' activities (where relevant to those activities), are as follows:

- ▲ Communicate effectively and to all relevant parties that works will be taking place, when, where and for how long;
- ▲ Provide a means of contact for people with questions about construction activities; and
- ▲ The Applicant will ensure the use of Welsh in the text-based visual elements of AyM through communications that are in Welsh or fully bilingual in Welsh and English.



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